

OMBUDSMAN CASES 1 APRIL 2019 TO 31 MAY 2019***Red font denotes open cases as at 31 May 2019**

Department	Subject of Complaint	Details of progress and Ombudsman's Decision
People's Services - Adults	Funding for care	3/4/2019 - Complaint received from Ombudsman - Case closed, Premature
Highways & Transport	Parking issue near business premises	3/4/2019 - Complaint received from Ombudsman - Case Closed after Initial Enquiries - No Further Action
People's Services - Adults	Direct payments for disabled son	4/4/2019 - Complaint received from Ombudsman - Case Closed after Initial Enquiries - No Further Action
Environmental Services	Damage caused by animals	16/5/2019 - Complaint received from Ombudsman
People's Services - Adults	Noise issues from neighbouring property housing vulnerable adults	21/05/2019 - Complaint received from Ombudsman